

2021 (Covid-19) Booking Terms & Conditions

Payment Terms

The correct deposit [25% of total] must be paid by the Hirer to confirm the booking. Provisional bookings made before 1st January must be confirmed with a deposit by 31st January. Bookings made after 1st January must be confirmed immediately with a deposit. A notice period of at least 2 weeks before the holiday begins must be given for a deposit to be refundable [less a £25 administration fee per booking]. **The balance of the hire charge is due at least 2 weeks before the start of the holiday. No reminders will be sent and your booking becomes void with the loss of all deposits if the balance is not received on time.** If the booking is cancelled within 2 weeks of the start date, the whole of the charge is forfeited and if unpaid at the time of the cancellation, will be sought by the Company. Only the complete yacht can be booked – not single berths. The hire terms quoted are based on costs in force at the time of printing and any fluctuation in the rate of VAT [20% from Jan. 2011] may result in a revision of the charges.

Hirer's on either a cabin yacht or half decker will be required to sign an undertaking on collection to pay for damage up to £250 per incident. Damage and/or losses are chargeable at costs as per listed on board.

Accidents & Insurance

The Hirer is responsible for taking all reasonable care of the yacht/s and its/their equipment during the period of hire and for returning same undamaged and in a clean condition at the end of the hire period. Insurance against accident or loss is included in the terms of hire subject to an excess of £250 [per incident – not per booking] is payable immediately to the Trust in case of an insurance claim, or damage at cost up to £250 net if repairs can be carried out without an insurance claim. The first named Hirer is in charge of the boat/s and is responsible for its/their safe navigation within the Broads. In the case of any accident or damage to the yacht, to other craft or to any property it is the full responsibility of the Hirer to [a] find out the name of any other craft involved, together with the name and address of the owner and/or Hirer, [b] to report these facts **as soon as possible** to Hunters Yard, on emergency helpline or 01692 678263 together with a report and diagram detailing the incident and any damage [c] inform the Broads Authority on 01603 610737 or one of their Navigation Rangers as soon as possible of any incident involving injury or damage. No repairs may be put in hand without the consent of the Company. **The boats are insured for cruising during daylight hours only** i.e. between the hours of sunrise and sunset as defined by the Broads tide table [copy on each yacht]. **They must not be used for cruising outside these times or for racing unless previously agreed with Hunter's Yard.**

Under no circumstances may the yachts be taken out to sea or below Haven Bridge, Great Yarmouth or through the lock at Oulton Broad. On no account may they be used for towing [other than a dinghy supplied by Hunters

Yard] or be towed by other boats unless with professional assistance. It is obligatory that you adhere to the current navigation byelaws set by the Broads Authority [copy of relevant sections on board each yacht].

By paying a deposit you are agreeing to these Conditions and to any necessary amendments that may be made in future, of which you will be notified in writing. **Private hiring is through Hunter's Fleet Ltd.** Youth hiring is through Norfolk Heritage Fleet Trust. All cheques should be payable appropriately.

Booking Terms

All boats are let on an unattended basis. It is the Hirer's responsibility to ensure the skipper and crew are experienced enough to handle the yacht, are following instructions given at the show-out brief and in the boat pack and are not sailing under the influence of alcohol or drugs. The booking accepted on the understanding that the yacht is placed at the disposal of the Hirer on the specified date unless the company is prevented from doing so by circumstances beyond its control, in which case the whole of the hire fee will be returned, but the Hirer will have no claim on the Company. Advance booking for 'extras' is advisable. **Extra gear** includes all the items needed to board an additional person on the yacht, including mattresses, bedding and all utensils.

Vehicles are parked on the premises at owner's risk.

Pets

Pets are welcomed at a charge of £30. If you wish to bring your pet please inform us at the time of booking.

Boarding Times

Boarding time will be different this year with allocated slot times. We will contact you closer to your arrival time to set this up with you. Please keep to the agreed times in order for us ALL to maintain the current government guidelines.

If the agreed time slot no longer suitable or you will be **late**, please let us know **ASAP**.

If you **miss** your 'slot' you may have to wait in your car until we can fit you in.

Racing

We now allow racing in the 3 Rivers Race & Barton Charter Regatta only, unless otherwise agreed in advance with the Trust. There are additional terms and conditions for racing, please ask for them if you're taking part.

Please help our staff by ensuring the yacht is cleared no later than 9am on your date of departure. A surcharge of £15 per hour or part thereof is payable after this time.